



AUSTIN MOBILITY

Hotel Shuttle/Courtesy Vehicles

11.12.13

Austin Transportation Department



Austin Transportation Department



BACKGROUND

Current Requirements of Courtesy Vehicles

- 13-2-3 – Courtesy vehicles may only transport passengers from their principle place of business to a major transportation terminal.
- Local hotel and lodging establishments have increasingly shown a desire to provide ground transportation services for their guests to local attractions as an amenity.
- The majority of local hoteliers only wish to provide service within proximity of their location as well as downtown attractions.



STAKEHOLDER PROCESS

Objectives:

- Met with Austin Hotel and Lodging Association and the Austin Convention and Visitors Bureau and discussed the need for more progressive regulations.
- After several meetings, consensus was achieved.
- Two new ground transportation categories are being recommended:
 - Hotel Courtesy Vehicles
 - Hotel Shuttles





HOTEL COURTESY VEHICLES

Requirements for Operating a Hotel Courtesy Vehicle:

- May use vans, sport utility, or sport activity vehicles.
- Vehicle must be owned by the lodging establishment.
- Must post “Not For Hire” on the vehicle’s exterior.
- May transport guests within a 2-mile radius of principle place of business.
- May transport guests within a 2-mile radius of the Texas State Capitol Building.
- May transport guests to major transportation terminals.

HOTEL COURTESY VEHICLES (cont.)

Requirements for Operating a Hotel Courtesy Vehicle:

- Operators must be bona fide employees of the lodging establishment and possess a valid City of Austin Chauffeur permit.
- Must affix valid permit in a manner approved by the Department.
- May not impose a rate of fare.
- Hotel and lodging employees may accept tips.

HOTEL SHUTTLES

Requirements for Operating a Hotel Shuttle:

- May use vans, sport utility, or sport activity vehicles.
- Vehicle must be owned by the lodging establishment.
- Must obtain an Operating Authority as provided in 13-2-3.
- May transport guests point-to-point citywide.
- Operators must be sponsored under the Operating Authority and possess a valid City of Austin Chauffeur permit.
- May establish a rate of fare.



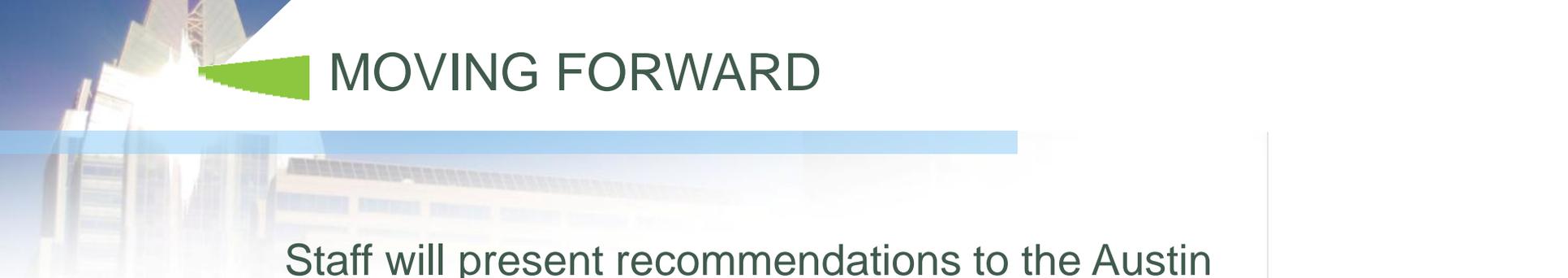
RECOMMENDED PERMIT FEES

Fees for these services:

- Hotel Shuttle service - \$350.00 annually (\$87.50/quarter)
 - Hotel Courtesy Vehicle service - \$100/year (annual or bi-annual)
- ❖ Hotel Courtesy Vehicle permits will be valid for 2 years.



MOVING FORWARD



Staff will present recommendations to the Austin City Council for approval on the November 21st Council agenda and requests a recommendation from the Commission.

